

Sit back, relax and enjoy...



Sanders Holidays 2012

Sit back, relax and enjoy...



A very warm welcome to our 2012 coach holiday brochure.

We have selected a good choice of destinations and offer a varied selection of holiday durations, from value for money 3 day breaks to 8 days in Jersey. All our coach drivers are very experienced.

Booking your holiday could not be easier.

Call our sales team on **FREEPHONE 0500 863700** to reserve your seat and accommodation. Our sales team will be more than happy to help with any additional information you require. Simply complete your booking form and forward it, together with your deposit, to our sales office. We will then confirm your reservation in writing back to you.

Travel door to door with us.

If you live in one of the postcode areas listed right and book a holiday of five days duration or more we will collect you from home by minibus or taxi and transport you to join your luxury coach, with air conditioning and a professional tour driver. The same arrangement will be made for your return **ALL AT NO EXTRA COST**. If you wish you may have the option of booking a taxi for sole use at an extra cost. Please ask for details.

Thank you for your interest in Sanders Coaches.
We look forward to welcoming you aboard in 2012

Charles Sanders - Director

SANDERS EASY BOOKING - You can book your Sanders Holiday at any of the offices listed below.

Sanders' Coaches

Book in comfort, visit us in our sales office:

Heath Drive
Hempstead Road
Holt
Norfolk NR25 6ER
0500 863700

Sanders' Agents

BROADLAND
TRAVEL SERVICE
41 Market Place,
North Walsham
01692 406655

Holiday & Agent Hotline

FREEPHONE 0500 863700

You can book your holiday with confidence as your payment is protected by insurance.

See page 12 for details of our Fair Trade Agreement..

NEW
for 2012

All tour coaches are now fully air-conditioned for your comfort



BOOKING INFORMATION

Thank you for choosing a Sanders Holiday. Please take time to read this booking information, your holiday details and our fair trade agreement, located on page 12.

If you need help, telephone our hotline on **0500 863700**.

Only **1 medium-sized suitcase** is allowed per person (must not weigh more than 20kgs)

If a holiday does not attract sufficient bookings, we will have to cancel it as follows:

Continental tours: 8 weeks prior to departure.

UK and Channel Islands: 4 weeks prior to departure.

We will notify you immediately if a tour has to be cancelled.

Late bookings: we will do all we can to fulfil the requirements of bookings made within 4 weeks of departure. This may incur a small surcharge.

Change of destination: If you wish, we will try to change your holiday destination, but this must be before the 8 week deadline and there will be a £40 charge to cover administration costs.

Passenger Protection Insurance. In accordance with the E.C. Directive 90/314/EC all passengers booking with Sanders Coaches Ltd are fully protected against the loss of all monies paid to us for the holiday (and repatriation if required) due to insolvency, by way of an Insurance Policy with De Montfort Insurance Company PLC.

The administrators of the scheme are Status Insurance Management Ltd, PO Box 2256, Billericay, Essex CM12 0DH. De Montfort Insurance Company PLC and Status Insurance Management Ltd are authorised and regulated by the Financial Services Authority.

Insurance: We are unable to sell insurance with your holiday, please make sure you take out adequate insurance before travelling with us. We cannot recommend one insurance company but we do hold leaflets for several companies and if you would like us to send you a selection then please ask when booking your holiday.

Because we are bonded your money is totally safe with us.

Do feel free to give us feedback. We may ask you to complete a short questionnaire during your holiday

FREE DOOR TO DOOR

Available on tours of **FIVE days duration** or more. If your postcode is in this list then we pick you up!

PE30, PE31, PE32, PE35, PE36, PE37.

NR1, NR2, NR3, NR4, NR5, NR6, NR7, NR8, NR10, NR11, NR12, NR19, NR20, NR21, NR22, NR23, NR24, NR25, NR26, NR27, NR28. NR9 north of the A47 road.

Additional charge for home pick-up in NR13, NR14, NR17, NR18, NR29 and NR9 south of the A47 or join one of the following collection points:

Norwich	John Lewis
Wymondham	Old Police Station, Avenue Road
Attleborough	Post Office
Wroxham	Roys



Southport Turkey and Tinsel 2011



THE HOTEL

The Victorian Royal Clifton Hotel occupies a great location on Southport's Promenade offering panoramic views across the North West coastline, yet is only a short stroll from the centre of Southport. The hotel has leisure facilities (including an indoor pool) which are free for the guests to use. All bedrooms have a complimentary hospitality tray, satellite TV, and hairdryer.

HOLIDAY HIGHLIGHTS

- Christmas shopping
- Country drive
- Chester
- Albert Docks

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entertainment as provided by the hotel

Mon 28th Nov - 2nd Dec	Cost	Single supp	Deposit
	£289.00	£00.00	£40.00

Christmas 2011 at Charming Chester



With three train rides and a boat trip, this tour offers a delightful way to see spectacular Welsh scenery.

THE HOTEL

The 4 star De Vere Daresbury Park Hotel is located near the village of Daresbury. Facilities include indoor swimming pool, sauna, Jacuzzi and gym. Bedrooms have en suite bathrooms, television, telephone, hairdryer and tea and coffee making facilities. The hotel has a lift.

HOLIDAY HIGHLIGHTS

- Welcome cocktail party
- Liverpool
- Albert Dock
- Country drive
- Christmas Pantomime

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Christmas Lunch
- Local Pantomime

Fri 23rd Dec - 27th Dec	Cost	Single supp	Deposit
	£489.00	£64.00	£60.00

Early spring break to delightful Dorset and Weymouth



Early spring break to delightful Dorset and Weymouth which has lots of character and variety with award winning sandy beaches.

THE HOTEL

The Prince Regent Hotel is located a few minutes' walk from the bustling town centre, with glorious views across the bay. The Hotel has a lift to most rooms and has hospitality trays.

HOLIDAY HIGHLIGHTS

- Weymouth sea-front Hotel
- Swanage, Corfe and Purbeck
- Poole
- Dorchester
- Thomas Hardy Country
- Lyme Regis

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast

Mon 26th March - 30th March	Cost	Single supp	Deposit
	£289.00	£00.00	£40.00

The small but beautiful Isle of Wight



This is a lovely scenic tour for those who are less mobile.

THE HOTEL

The Melbourne Ardenlea Hotel, Shanklin is a few minutes' walk from the beach and close to Shanklin old village. All rooms have modern facilities and most rooms are accessible by a lift. The hotel has an indoor swimming pool, spa and sauna.

HOLIDAY HIGHLIGHTS

- Sandown and Shanklin
- Alum Bay and the Needles
- Cowes
- Scenic Drive

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Hotel Entertainment



Mon 7th May - 11th May	Cost	Single supp	Deposit
	£335.00	£00.00	£40.00

West Country Weekend

by Horse Boat and Steam Train



A popular tour featuring 2 fantastic yet completely different heritage excursions - a relaxing afternoon canal cruise and a nostalgic train ride to the seaside.

THE HOTEL

The Best Western hotel at Tiverton is conveniently situated for our excursions. It has spacious bedrooms which are well equipped.

HOLIDAY HIGHLIGHTS

- Horse Drawn Barge Canal Cruise
- West Somerset Railway
- Minehead
- Exmoor National Park

WHAT IS INCLUDED

- Services of our tour driver
- 3 night's dinner, bed and breakfast
- Grand Western Horse Barge Canal Cruise
- West Somerset Railway

Fri 11th May - 14th May	Cost	Single supp	Deposit
	£299.00	£48.00	£40.00

A super tour to Southend



When did you last explore the south Essex coast, close to home but completely different.

THE HOTEL

The Park Inn Palace Hotel sits along Southend's Western Esplanade, overlooking the mouth of the River Thames and Adventure Island. Located in the heart of the city's tourist area, this hotel boasts 137 rooms furnished with modern amenities and styled in the distinct Park Inn design with warm colours and light wood accents.

HOLIDAY HIGHLIGHTS

- Wilkins Jam Museum
- Kelvedon Secret Nuclear Bunker
- Barleylands Craft village
- Southend

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Kelvedon Secret Nuclear Bunker
- Barleylands Craft village
- Jam Museum

Mon 14th May - 18th May	Cost	Single supp	Deposit
	£299.00	£60.00	£40.00

Kingdom of Northumbria



The most visited place by our customers so if you have not been yet to Northumbria then you are in for a real treat.

THE HOTEL

The Victoria Hotel is situated at the top of Main Street in the coastal village of Bamburgh and is just up the street from the magnificent castle on the beach.

HOLIDAY HIGHLIGHTS

- Holy Island & Lindisfarne
- Beautiful Bamburgh
- Coldstream, Kelso and the Tweed Valley
- Ford and Etal Villages and Estates
- Historic Alnwick
- Woodhorn Northumbria Museum and Country Park

WHAT IS INCLUDED

- Services of our tour driver
- 5 night's dinner, bed and breakfast
- Entrance to Lady Waterford Hall and Ford Village
- Heatherslaw light railway, Etal and Heatherslaw Cornmill, Etal
- Woodhorn Museum and Country Park

Sun 20th May - 25th May	Cost	Single supp	Deposit
	£489.00	£00.00	£40.00

Perfect Plymouth and the West Country



A tour with many contrasts. Great naval history dating back to Sir Francis Drake and the Spanish Armada to today's modern naval dockyards.

THE HOTEL

The 4 star Holiday Inn overlooks the famous Hoe and out towards Plymouth Sound and is a modern hotel with extensive facilities, including an indoor swimming pool. There is lift to all rooms.

HOLIDAY HIGHLIGHTS

- The seafaring city of Plymouth
- Cornwall and Looe
- Tamar Valley
- Tavistock and a drive across rugged Dartmoor

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast

Thu 24th May - 28th May	Cost	Single supp	Deposit
	£365.00	£72.00	£40.00

Brighton and East Sussex



Rarely visited part of England but a real hidden gem with some really interesting excursions.

THE HOTEL

The Old Ship Hotel is situated on the seafront and is minutes from Brighton Pier and the lanes. The hotel has all modern facilities that you would expect.

HOLIDAY HIGHLIGHTS

- Brighton and the exotically beautiful Royal Pavilion
- Coastal drive
- Arundel Castle
- Newhaven Fort

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Arundel Castle
- Entrance to Newhaven Fort

Mon 28th May - 1st June	Cost	Single supp	Deposit
	£339.00	£00.00	£40.00

Romantic Journeys of Wales



With three train rides and a boat trip, this tour offers a delightful way to see spectacular Welsh scenery.

THE HOTEL

The Beaufort Park Hotel is a firm favourite of our customers and always delivers to a high standard and where you are assured of a warm welcome

HOLIDAY HIGHLIGHTS

- Snowdonia national park
- Ffestiniog railway
- Llangollen railway
- Pontcysyllte Aqueduct canal trip
- Bala lake railway
- Historic Chester
- Welsh evening with Male Voice Choir

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Ticket for Ffestiniog Railway
- Ticket for Bala Lake Railway
- Ticket for Llangollen Railway
- Ticket for Canal Cruise

Mon 4th June - 8th June	Cost	Single supp	Deposit
	£349.00	£00.00	£40.00

Ireland and the Spectacular Southwest



A fantastic NEW tour to see this lovely area with its dramatic coastline and lots of Irish charm.

THE HOTEL

The Eviston House Hotel is a family run hotel in the centre of Killarney surrounded by all the resorts facilities including shops pubs and restaurants. The hotel offers a real slice of Irish hospitality, including a cosy lobby and award winning Danny Mann's Pub. We will have an overnight stop in Dublin.

HOLIDAY HIGHLIGHTS

- Tour around the Ring of Kerry (110 miles of breathtaking scenery and MacGillycuddy's Reeks)
- The Dingle Peninsula
- Killarney

WHAT IS INCLUDED

- Services of our tour driver
- 6 night's dinner, bed and breakfast
- Daily included excursions

Sun 10th June - 16th June	Cost	Single supp	Deposit
	£499.00	£120.00	£50.00

Romantic Journeys of Scotland



Featuring two scenic, superb Scot-rail lines and a cruise on Loch Ness, enjoy some of Scotland's finest.

THE HOTEL

You can be assured of a warm welcome at the Highlander Hotel (Newtonmore) which has all the facilities that you would expect and is set among the Cairngorms National Park.

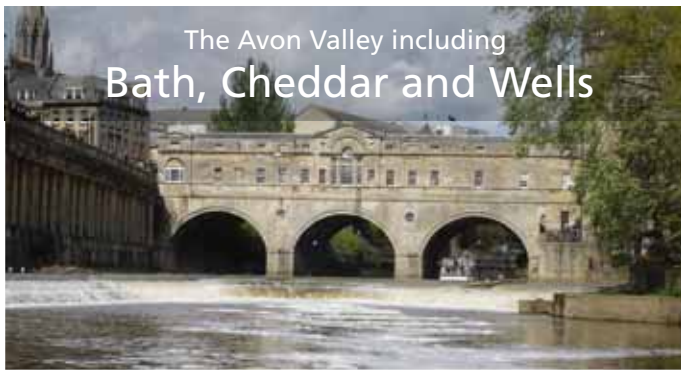
HOLIDAY HIGHLIGHTS

- Aviemore, Cairngorms and Strathspey Railway
- Kyle of Lochalsh
- Fort William, Glenfinnan and Mallaig
- Loch Ness (Cruise)

WHAT IS INCLUDED

- Services of our tour driver
- 7 night's dinner, bed and breakfast
- Overnight stays on outward and return journey
- Strathspey Railway
- Scotrail – Inerness to Kyle of Lochalsh
- Scotrail – Fort William to Mallaig
- Royal Scot cruise on Loch Ness

Sat 16th June -23rd June	Cost	Single supp	Deposit
	£579.00	£91.00	£50.00



The Avon Valley including Bath, Cheddar and Wells

Discover the delightful countryside of Somerset and Wiltshire.

THE HOTEL

The Ramada Grange Hotel is a country house dating back to 1851 and is set in 18 acres of grounds. The hotel has a leisure centre with swimming pool, sauna and spa.

HOLIDAY HIGHLIGHTS

- Georgian Bath
- Avon Valley Railway
- Cheddar Gorge Cheese Company
- Avon Gorge
- City of Wells
- Beautiful Bradford-on-Avon
- Bristol's Harbour side

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- River Cruise
- Entrance to Cheddar Cheese Company
- River Avon Cruise
- Waterbus Cruise (Bristol)
- Guide services for Bath sightseeing tour

Thu 28th June - 2nd July	Cost	Single supp	Deposit
	£369.00	£76.00	£40.00



Days of a Bygone Age in the Shires of England

An unusual and interesting tour that is close to home.

THE HOTEL

The 4 star Crowne Plaza Hotel is located in the heart of Nottingham city centre. Hotel facilities include a leisure club with indoor swimming pool. All bedrooms are en-suite with tea and coffee making facilities.

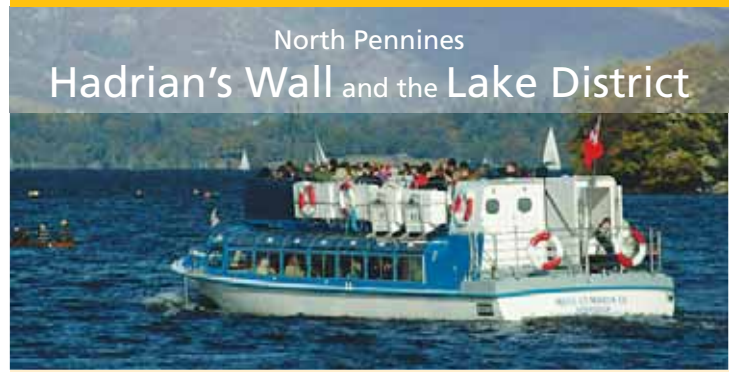
HOLIDAY HIGHLIGHTS

- 4 star hotel with indoor swimming pool
- Great Central Railway
- Southwell Minster and Peoples Workhouse
- Foxton Locks
- Crich – National Tramway Museum
- Nottingham

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Southwell workhouse
- Ticket for Great Central Railway
- Ticket for Foxton Locks boat trip
- Entrance to Crich Tramway Museum

Thu 5th July - 9th July	Cost	Single supp	Deposit
	£329.00	£00.00	£40.00



North Pennines Hadrian's Wall and the Lake District

This tour is great for those wanting to see spectacular scenery and interesting places.

THE HOTEL

The Gretna Hall Hotel is situated just one mile over the border and is perfectly based for this interesting tour. The hotel has a relaxing lounge and all bedroom facilities that you would expect.

HOLIDAY HIGHLIGHTS

- Keswick
- Grasmere
- Kirkstone Pass
- Dumfries and Galloway
- The smugglers coast
- Hadrians Wall – Birdoswald Roman Fort
- Hexham
- Alston and Upper Weardale

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Birdoswald Roman Fort

Mon 9th July - 13th July	Cost	Single supp	Deposit
	£309.00	£00.00	£40.00



Gardens of London and the Thames Valley

This is a busy tour and great for all the garden lovers.

THE HOTEL

The Bull Hotel at Gerrards Cross was originally built in 1688 and has been sympathetically upgraded. The hotel is well placed to cover this collection of unique gardens that will delight both the keen gardener and those interested in the flora and fauna.

HOLIDAY HIGHLIGHTS

- Waddesdon Manor with guided tour
- River Thames boat trip through the Thames Valley
- Savill Garden with guided tour
- Sunbury Walled Garden and tapestry with guided tour
- Chelsea Physic Garden and guided tour

- Inner Temple Gardens and guided tour by head gardener
- Eltham Palace and guided tour of the gardens

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entry to all featured gardens and boat trip

Mon 16th July - 20th July	Cost	Single supp	Deposit
	£389.00	£48.00	£40.00

Suprising London



An exciting and unique tour featuring various attractions in and around our capital city.

THE HOTEL

Overlooking the picturesque village common in Gerrards Cross to the west of London, the hotel was built as a coaching inn in 1688 on the old Oxford to London Road. All bedrooms are well appointed and have hospitality tray, hairdryer and TV. Please be aware that there is a lot of walking on this tour

HOLIDAY HIGHLIGHTS

- BBC television tour
- St Pauls Cathedral guided tour
- Houses of Parliament tour
- Kew gardens
- East end and Jack the Rippers Haunts
- River Thames Boat Trip

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to all Highlights
- Boat Trip

Mon13th Aug - 17th Aug	Cost	Single supp	Deposit
	£399.00	£48.00	£40.00

A delightful corner of Wales



If you have never been to South Wales then this is a real gem... The natural beauty of Pembrokeshire coast and the Gower Peninsular are famed all over the world.

THE HOTEL

The Ivy Bush Royal Hotel is within walking distance of Carmarthen town centre and has all the modern day facilities.

HOLIDAY HIGHLIGHTS

- The Gower Peninsula and the picture postcard resort of Mumbles with its 250ft cliffs
- The small seaside resort of Saundersfoot and the friendly resort of Tenby
- St. Davids with its beautiful Cathedral and St. Bride's Bay
- Carmarthen

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Hotel entertainment on 2 evenings

Sun 2nd Sept - 6th Sept	Cost	Single supp	Deposit
	£339.00	£00.00	£40.00

Travel and the Arts in the Durham Dales



For those looking for something a little bit different.

THE HOTEL

The Blackwell Grange Hotel is a beautiful 17th Century Mansion peacefully situated in nine acres of its own grounds. Hotel facilities include a leisure club with swimming pool, spa and sauna. All bedrooms are en suite with tea and coffee making facilities.

HOLIDAY HIGHLIGHTS

- Head of steam railway experience
- Weardale railway
- Historic cathedral city of Durham
- Beamish
- River cruise
- Barnard castle
- Bowes museum

- Richmonds Georgian theatre
- Stunning Joe Cornish Gallery

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- All admissions to holiday highlight excursions
- Ticket for train ride

Thu 6th Sept - 10th Sept	Cost	Single supp	Deposit
	£359.00	£00.00	£40.00

Chatsworth House Peaks

Potteries and Perennials



Chatsworth House Peaks, Potteries and Perennials.

THE HOTEL

The Best Western Moorside Grange Hotel offers spectacular views over the moors above higher Disley. Hotel facilities include a leisure centre with indoor swimming pool, sauna and gym. The hotel has a lift.

HOLIDAY HIGHLIGHTS

- Chatsworth House
- Peak District National Park including Snake Pass, Glossop, Ladybower Reservoir and Castleton
- Former Spa town of Buxton
- Bakewell
- Wedgwood visitor centre and museum
- Trentham Estate

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Chatsworth House
- Entrance to Wedgwood Visitor Centre and Museum
- Entrance to Trentham Estate

Mon10th Sept - 14th Sept	Cost	Single supp	Deposit
	£325.00	£00.00	£40.00

The Heart of England Malvern and Worcester



This tour is great for those wanting to see spectacular scenery and interesting places.

THE HOTEL

The Ivy Clad, Abbey Hotel in Great Malvern at the foot of the Malvern Hills adjoining the fine Benedictine Priory in the heart of the town. All comfortable bedrooms are furnished to a high standard.

HOLIDAY HIGHLIGHTS

- Broadfield court estate with Garden and Vineyard Tour.
- Cathedral city of Worcester
- Worcester Porcelain Museum
- River Severn Boat Cruise
- Black and White Villages Trail
- Ancient Hereford
- Ledbury and Leominster

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Broadfield Court Estate with tour, wine tasting and light lunch.
- Ticket for River Severn Cruise
- Entrance to Worcester Porcelain Museum

Mon 17th Sept - 21st Sept	Cost	Single supp	Deposit
	£359.00	£44.00	£40.00

Delightful North Devon



Barnstable is one of England's oldest boroughs. Travel with us through scenic little Switzerland, as the region is known. One of Caroles favourite places.

THE HOTEL

The Royal & Fortescue is situated in Barnstable town centre, and offers all modern facilities whilst retaining its charm and character. The hotel has a lift

HOLIDAY HIGHLIGHTS

- Historic Barnstaple
- Lynton and Lymouth with its water powered cliff lift.
- Dunster and Exmoor National Park
- Port of Bideford
- National Trust's Arlington Court
- RHS Garden at Rosemoor

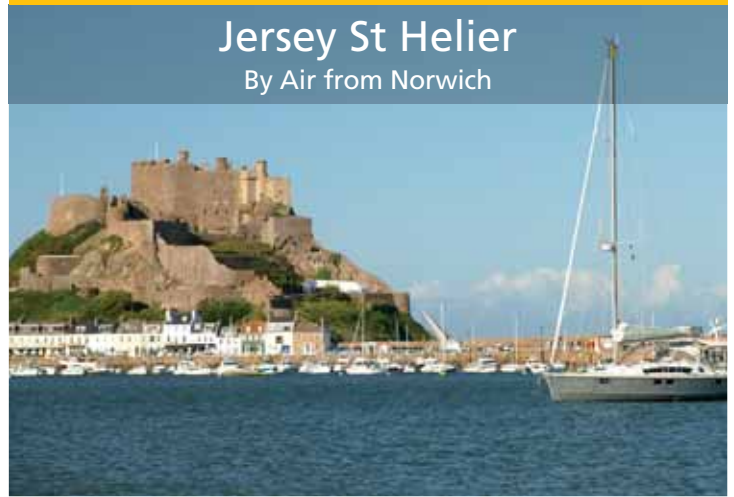
WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Arlington Court
- Entrance to Rosemoor Garden

Sun 23rd Sept - 27th Sept	Cost	Single supp	Deposit
	£399.00	£44.00	£40.00

Jersey St Helier

By Air from Norwich



Once again we are offering this holiday to Jersey which some of our customers return to year after year. Going abroad without the hassle, Jersey is renowned for its superb climate and with being a small island it is possible to visit most places of interest during your stay.

THE HOTEL

The Mayfair Hotel has recently undergone a major renovation and is conveniently located just a few minutes' walk from the bustling shops of St Helier and five minutes from the famous Howard Davis Park and ten minutes stroll from the beach at Harve des Pas. The hotel bedrooms are en suite with all the facilities in your room that you would expect. This hotel has a swimming pool, Jacuzzi and steam roomrooms furnished with modern amenities and styled in the distinct Park Inn design with warm colours and light wood accents.

HOLIDAY HIGHLIGHTS

- Local Flight from Norwich Airport
- Pick up from your home by Sanders Coaches and collected when flight returns
- Central Hotel
- You will be met at Jersey airport by a modern representative to take you to the hotel
- Services of a Modern representative at the Hotel

WHAT IS INCLUDED

- 7 night's dinner, bed and breakfast
- Travel to and from the Airport
- Services of a Modern Travel Centre representative in the hotel

The final balance needs to be paid 10 weeks before travel



Sat 22nd Sept - 29th Sept	Cost	Single supp	Deposit
	£568.00	£140.00	£100.00



Stunning Scarborough and the Yorkshire Coast & Country

One of Britain's premier coastal resorts lying tantalisingly close to north Yorkshire's rugged national park.

THE HOTEL

The Esplanade Hotel is a firm favourite of our customers with commanding views over the sea. All bedrooms are en suite with tea and coffee making facilities and the hotel has a lift to all floors.

HOLIDAY HIGHLIGHTS

- Historic Whitby and Captain Cook Country
- Castle Howard
- Ryedale Folk Museum and Hutton-le-Hole
- Cropton Brewery
- Live Entertainment at Hotel

WHAT IS INCLUDED

- Services of our tour driver
- 5 night's dinner, bed and breakfast
- Entrance to Ryedale Folk Museum
- Entrance to Castle Howard Half Pint of Ale at New Inn, Cropton

Sun 30th Sept - 5th Oct	Cost	Single supp	Deposit
	420.00	£00.00	£40.00

Hampton Court Palace Vale of Pewsey Singles Holiday



You do not have to be single to enjoy this tour. Twin rooms are available but for those who are single it is a chance to have a great holiday with lots of friendly people and some great excursions.

THE HOTEL

The Best Western Reading Moat House Hotel is set in peaceful landscaped gardens on the banks of the River Lodden. The hotel even has its own pub (the Poacher). All bedrooms are en suite and have all the facilities that you would expect. All rooms are sold as singles but couples can book a twin room.

HOLIDAY HIGHLIGHTS

- Hampton Court Palace
- The North Downs and New Alresford
- Historic Winchester
- Kingston upon Thames
- Devizes, Pewsey and Marlborough

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Entrance to Hampton Court Palace

Thu 4th Oct - 8th Oct	Cost	Single supp	Deposit
	£309.00	£00.00	£40.00

The Good Old Days, Old Time Music Hall



The Good Old Days, Old Time Music Hall and historic York.

THE HOTEL

The Village Hotel and Leisure complex is situated in the popular Headingley area of Leeds. Hotel facilities include a swimming pool, sauna, steam room and gym.

HOLIDAY HIGHLIGHTS

- Good Old Days Showtime at the City Varieties Theatre (Leeds) which was originally filmed for television and still a favourite with old and young alike
- Historic York

WHAT IS INCLUDED

- Services of our tour driver
- 2 night's dinner, bed and breakfast
- Reserved seat at City Varieties Leeds

Fri 19th Oct - 21st Oct	Cost	Single supp	Deposit
	£189.00	£00.00	£40.00

Turkey & Tinsel, Wales & Ironbridge



Combining the imposing scenery of north Wales with the timeless appeal of Iron Bridge gorge and the vibrancy of the city of Chester and a festive theme. A tour not to be missed.

THE HOTEL

The Beaufort Park Hotel is the ideal centre for this tour and is one of our customers favourite places to visit, so combined with a programme of Turkey and Tinsel it cannot fail but to please.

HOLIDAY HIGHLIGHTS

- Ironbridge Gorge
- Hotel Entertainment Programme
- Christmas Day Lunch
- Market day in Mold

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- Festive Christmas Day lunch Hotel programme of entertainment

Mon 19th Nov - 23rd Nov	Cost	Single supp	Deposit
	£299.00	£00.00	£40.00



Turkey & Tinsel at Southport

This tour is also suitable for those who are less mobile and is great value.

THE HOTEL

The Victorian Royal Clifton Hotel occupies a great location on Southport's Promenade offering panoramic views across the North West coastline, yet is only a short stroll from the centre of Southport. The hotel has leisure facilities (including an indoor pool) which are free for the guests to use. All bedrooms have a complimentary hospitality tray, satellite TV, and hairdryer.

HOLIDAY HIGHLIGHTS

- All Inclusive
- New years eve party
- Traditional Christmas Lunch
- Evening Entertainment
- Southport
- Chester
- Scenic Drive

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast
- All inclusive

Mon 26th Nov - 30th Nov	Cost	Single supp	Deposit
	£329.00	£00.00	£40.00



Dickens Christmas Markets at Rochester

Dickens Christmas Markets at Rochester Castle.

THE HOTEL

The Holiday Inn Rochester is ideal for this mini tour to the Christmas Markets.

HOLIDAY HIGHLIGHTS

- A day at the Christmas Market which takes place in the beautiful grounds of Rochester Castle over looking the River Medway and just a few steps away from Rochesters picture postcard Victorian High Street. Just imagine the scene with the Castle walls illuminated in

traditional Christmas colours and trees filed with twinkling fairy lights.

- Chatham

WHAT IS INCLUDED

- Services of our tour driver
- 2 night's dinner, bed and breakfast

Fri 30th Nov - 2nd Dec	Cost	Single supp	Deposit
	170.00	£45.00	£40.00



Christmas in Bournemouth

THE HOTEL

The Cliffside Hotel stands on Bournemouth's East Cliff overlooking miles of sweeping coastline and golden beaches with superb views out to sea. The hotel has a lift and all modern facilities in each bedroom.

SUNDAY

Depart from your home area in the morning travelling to Bournemouth and arriving in the afternoon at Cliffside Hotel, in time for afternoon tea and scones.

Relax after your journey, settle in to your room and get ready for dinner. During your stay a programme of hotel entertainment is provided each evening.

MONDAY CHRISTMAS EVE

Have a relaxing morning around the hotel or make your way into Bournemouth town centre for some last minute shopping, returning to the hotel for lunch.

Tea and Cakes are served during the afternoon, and later we have a Wine Reception, with Christmas Carol singers from the Salvation Army Choir. Afterwards we have dinner and another evening of entertainment.

For those wishing to attend Midnight Mass details of local churches will be available in the hotel.

TUESDAY CHRISTMAS DAY

A 'Very Merry Christmas' to everyone

Enjoy a leisurely breakfast and relaxing morning or join in the activities in the hotel – there are prizes to be won. Before lunch guess the weight of the cake, and then take your seat as the hotel presents a 5 course Christmas Lunch for your utter pleasure. This afternoon Santa calls with gifts for all whilst afternoon tea is served with Christmas cake. Dinner tonight is buffet style followed by more entertainment

WEDNESDAY BOXING DAY

This morning we have a Treasure Trail walk followed by a warming glass of mulled wine. Lunch is served and this afternoon we have Horse Racing in the Bay Suite, during which afternoon tea and cakes will be served. A Sherry reception precedes dinner tonight, and we end the day with an evening of fun and games.

THURSDAY

After breakfast we bid a fond farewell and begin our journey home.

HOLIDAY HIGHLIGHTS

- The South Coast's Premier Resort
- Festive Entertainment Programme
- Full Board at Hotel
- Traditional Christmas Lunch
- Bournemouth Town

WHAT IS INCLUDED

- Services of our tour driver
- 4 night's dinner, bed and breakfast

Sun 23rd Dec - 27th Dec	Cost	Single supp	Deposit
	£429.00	£00.00	£50.00

FAIR TRADING AGREEMENT Your contract with us

This Fair Trading Agreement sets out the responsibilities which we at **SANDERS COACHES LTD** have to you and which you have to us once a contract is made between us. Please take time to read this important information. The contract is made when you make a booking and we accept it with written confirmation on the terms set out in this brochure. When you sign your holiday booking form, you sign on behalf of yourself and the others named in your party that you have read, understood and accepted this agreement and the information provided. Your obligation is to pay the price of the holiday and be aware of your liabilities if you want to alter the holiday or cancel it. We have clearly stated our terms in this brochure. This Fair Trading Agreement applies to all holidays in this brochure and any other additional departures.

YOUR CONTRACT WITH SANDERS COACHES LTD

1. HOLIDAY DEPOSIT

When you book your holiday, you complete a booking form accepting the terms of this agreement and pay the relevant deposit. All money paid to your booking agent is held by them on your behalf until you receive our confirmation. The agent then holds the money on our behalf.

2. PAYING THE BALANCE

You must pay the balance of your holiday payment to Sanders Coaches Ltd Holidays at least 8 weeks before departure date. You pay in full on booking, if you book within the 8-week period. If you do not pay the balance in time, we reserve the right to cancel your holiday, and recover any costs from yourselves that we have incurred.

3. CHANGING YOUR BOOKING

If after you've received written confirmation from us, you want to either alter your departure date or change to another of our holidays before the eight week cut-off date, the person who made the original booking should write to our office or agents with the details. We will do all we can to make the changes, which will be subject to a £40 administration fee. Other alterations such as change of pick up point will be at our discretion.

4. HOLIDAY CANCELLATION

You or any member of your party can cancel your holiday at any time by writing to us. Because of administration costs we will keep your deposit and apply the cancellation charges as shown.

5. IF YOU HAVE A COMPLAINT

If you have a complaint, please report it as soon as possible to your driver/courier. He or she will then do their best to solve the problem as quickly as possible. If you are not satisfied with his or her efforts, please write with details of the nature of your complaint, within 28 days of the end of your holiday, to Sanders Coaches Ltd, Heath Drive, Hempstead Road Industrial Estate, Holt, Norfolk, NR25 6ER. Please quote your booking reference, tour number and dates and the name of your driver/courier.

6 STATUTORY AUTHORITIES

This brochure is issued subject to relevant Acts of Parliament and Government regulations. Sanders Coaches Ltd reserves the right to modify itineraries to conform with requests from competent authorities in the United Kingdom and other sovereign states through which tours run.

7. CONDITIONS OF CARRIAGE

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to national and international conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trade Agreement is subject to English law and jurisdiction. Vehicles not owned by Sanders may operate some coach journeys, and the specification may differ to that in the brochure. The Public Services Vehicle (Conduct of Conductors and Passengers) regulations amended 1990, apply to all coaches on any UK holiday.

8. OTHER TERMS

a: Please note that it is not possible to bring a pet on one of our holidays with the exception of guide dogs in UK and Eire. Contact us in advance if you wish to have a guide dog with you.
b: Sanders Coaches Ltd operates a no smoking policy on its coaches.
c: Playing radios, personal stereos or cassettes on our coaches is not allowed.
Sanders Coaches Ltd reserves the unconditional right to refuse a booking or terminate a customer's holiday in the event of unreasonable conduct likely to cause damage, distress, danger or annoyance to other customers, employees, property and any third party. If your holiday is terminated as a result of unreasonable conduct, Sanders Coaches Ltd responsibility for your holiday ceases. Full cancellation charges will apply, and Sanders Coaches Ltd will be under no obligation for any refund, compensation or loss which you may incur.

9. HOLIDAY INSURANCE

When travelling on a continental holiday, you must have adequate insurance and details of this must be given to us at least 8 weeks before travel. It is advisable to have insurance for all holidays taken with us.

10. PASSPORT

You will need a full British passport for all continental holidays. For passengers travelling through France, your passport must be valid for three months after your return. We advise that you allow at least 2 months for your application to be processed for a new passport or renewals. If you have any doubts about your status as a resident subject or you do not hold a full British passport, you must check with the embassies or consulates of the countries to be visited to confirm the passport or visa requirements in your circumstances. We cannot accept responsibility if passengers are not in possession of the correct passports and visas.

11. HEALTH

Most western European countries have a reciprocal health agreement. For this you must carry an E111 form available from any Post Office.

OUR PROMISE TO YOU

1. WE RESERVE YOUR HOLIDAY

We send you a confirmation/invoice, within three weeks of receiving your signed booking form. This forms the contract between us.

2. HOLIDAY PRICE

Our price includes coach travel, hotel accommodation and meals as specified in your holiday description and VAT at the current rate. Morning coffee, afternoon tea and other refreshments are not included. Some hotels may make a small charge for portage and tea and coffee served at dinner. Gratuities for drivers, couriers and hotel staff are at your discretion.

3. IF WE CHANGE YOUR HOLIDAY

Arrangements for holidays in this brochure are made many months in advance, and sometimes changes are unavoidable. Most of these changes are likely to be minor, and we or our representatives will keep you informed.

However, we will notify you of changes as soon as possible if a significant element of the contract has to be altered e.g. price, location or resort, quality of main hotel (not including single overnight hotels on touring holidays), or tour itinerary changes involving a destination being eliminated. A change in hotel sometimes happens but we will always replace with a hotel of the same quality or upgrade.

In these circumstances you will be offered the following options:

- To accept the changes to the contract.
- To take a substitute holiday of equivalent or superior quality if we are able to offer you one, and to pay us the difference (if any) between the price of the original holiday and the substitute.
- To take a substitute holiday of a lower quality, if we are able to offer you one, and to receive from us the difference in price between the original and the new holiday.
- To have repaid to you all money paid under this contract.

IN FORCE MAJEURE situations we may have to make alternative transport arrangements without any notice. This could mean travel to and from your resort by road, sea or air. Compensation cannot be paid for any changes caused by Force Majeure. Customers can refuse the alternative transport but will then be responsible for their travel arrangements and any additional payments.

FORCE MAJEURE means circumstances where fulfilment and or prompt fulfilment of the contract is prevented by adverse weather, natural or nuclear disaster, fire, war or threat of war, riot or civil strife, terrorist activity and industrial dispute.

4. IF WE CANCEL YOUR HOLIDAY

We often need a minimum number of passengers to operate a tour. We may have to cancel a tour if this number is not reached by balance due date. If your holiday is cancelled in these circumstances, we will return all money paid to us within 10 days.

However we will not cancel your holiday as follows:

- Immediately prior to departure date unless you have not paid for your holiday in full.
 - After eight weeks continental, four weeks UK, except as a result of events that are beyond our control e.g. Force Majeure (see paragraph 3), or technical problems to transport, mechanical failure or closure of ports and airports.
- If we have to cancel your holiday at any time, Sanders Coaches Ltd is only liable for any money you may have paid at the time of cancellation.

5. WHAT HAPPENS TO COMPLAINTS?

All complaints are thoroughly investigated and we keep customers informed of progress. Sometimes investigations can take time as we wait for responses from hoteliers. We can normally agree an amicable settlement for the few genuine complaints we receive.

6. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring that all elements of your holiday as described in this brochure are supplied to a reasonable standard, including optional excursions purchased through our employees or agents. If any element is not supplied as advertised, we will pay reasonable compensation, unless failure to supply was due to circumstances beyond our control (see paragraphs 3 and 4).

7. ADDITIONAL INFORMATION

- Please remember that some hotel facilities require maintenance and cleaning e.g. lifts and swimming pools, and may not be available at all times. Some services may also be affected by the weather.
- Entertainment at hotels is often provided subject to demand.
- Some excursions use ferries and other forms of transport which may be cancelled due to bad weather. Suitable alternatives will be provided whenever possible. All excursions are subject to change, either date or destination, due to weather or other prevailing circumstances.
- Published running times of services are estimates and we will not be liable for any loss (however caused) arising from delay or failure to operate services according to published timetables.
- For all claims other than death or personal injury which result from non-performance or improper performance of the contract by us, our liability to each claimant is limited to the total cost of the holiday per person.
- Single rooms are limited and if there is no supplement printed in the brochure this is on our allocation from the hotel and any other above this number may incur a charge.
- Please be aware that we do take fold up wheel chairs but there is still a few steps to negotiate onto the coach and we cannot guarantee hotels do not have some steps. We will do to all that we can to fulfil any special requests but they cannot be guaranteed. All special requests must be requested at the time of booking, but cannot not be guaranteed. We do not carry motorised wheelchairs due to space and the weight but you may be able to hire a motorised wheelchair at some of the hotels we stay at.

CUSTOMER CANCELLATIONS

Cancellation period	Cancellation charge
More than 60 days	Loss of deposit only
59 to 0 days	100%
Please note claims for cancellation or curtailment for holidays costing less than £100 are nil.	

HOLIDAY BOOKING FORM

OFFICE: HEATH DRIVE, HEMPSTEAD ROAD INDUSTRIAL ESTATE
HOLT, NORFOLK, NR25 6ER

TEL: FREEPHONE 0500 863700

FAX: 01263 710920

WEBSITE: www.sanderscoaches.com

BOOKING INFORMATION

THANK YOU FOR CHOOSING A SANDERS HOLIDAY. PLEASE TAKE TIME TO READ THIS BOOKING INFORMATION, YOUR HOLIDAY DETAILS AND OUR FAIR TRADE AGREEMENT. IF YOU NEED HELP, TELEPHONE OUR HOTLINE ON 0500 863700.

If a holiday does not attract sufficient bookings, we will have to cancel it as follows:

Continental tours:

8 weeks prior to departure

UK and Channel Islands:

4 weeks prior to departure.

We will notify you immediately if a tour has to be cancelled and will refund any monies paid within 10 days. We will offer a discount on any holiday you transfer your booking to before the monies are paid over to you.

Late bookings:

we will do all we can to fulfil the requirements of bookings made within four weeks of departure. This may incur a small surcharge.

Change of destination:

if you want to change your holiday destination, this must be before the 8 week deadline, there will be a £40 charge to cover administration costs.

INSURANCE:

Holiday Insurance:

We do not sell holiday insurance but strongly recommend you take this out.

Passenger Protection Insurance.

This guarantees the return of monies should any part of the tour fail e.g. hotel goes into receivership.

In accordance with E.C. Directive 90/314/EC all passengers booking with Sanders Coaches Ltd are fully protected against the loss of all monies paid to us for the holiday (and repatriation if required) due to insolvency, by way of an Insurance Policy with Contractors Bonding Ltd of Tower 1, Shortland Centre, 51 Shortland Street, PO Box 3772, Auckland, New Zealand. The administrator of the scheme is Status Insurance Management Ltd, PO Box 2256, Billerica, Essex CM12 0DH, who is authorised and regulated by the Financial Services Authority. Contractors Bonding Ltd is a New Zealand registered insurance company and subject to the regulations and supervision of the Insurance and Superannuation Unit of the New Zealand Ministry of Economic Development.

Please note that only one medium sized suitcase (up to 20kgs) is permitted per person.

SEE PAGE 12 FOR IMPORTANT BOOKING INFORMATION AND OUR FAIR TRADE AGREEMENT.

If you book 10 or more people as 1 group you will receive 10% discount.



FREE DOOR TO DOOR

Available on tours of FIVE days duration or more. If your postcode is in this list then we pick you up!

PE30, PE31, PE32, PE35, PE36, PE37.

NR1, NR2, NR3, NR4, NR5, NR6, NR7, NR8, NR10, NR11, NR12, NR19, NR20, NR21, NR22, NR23, NR24, NR25, NR26, NR27, NR28. NR9 north of the A47 road.

Additional charge for home pick-up in NR13, NR14, NR17, NR18, NR29 and NR9 south of the A47 or join one of the following collection points:

Norwich	John Lewis
Wymondham	Old Police Station, Avenue Road
Attleborough	Post Office
Wroxham	Roys

SANDERS EASY BOOKING -

You can book your Sanders Holiday at any of the offices listed below.

SANDERS' COACHES

Book in comfort, visit us in our sales office:

Heath Drive
Hempstead Road
Holt
Norfolk NR25 6ER

0500 863700

SANDERS' AGENTS

BROADLAND TRAVEL SERVICE
41 Market Place
North Walsham
01692 406655

HOLIDAY & AGENT HOTLINE

FREEPHONE 0500 863700

You can book your holiday with confidence as your payment is protected by insurance.

See page 12 for details of our Fair Trade Agreement..

SANDERS COACHES

EXCURSIONS 2011 - 2012 Destinations with # includes admissions

DATE	DAY	INC	DESTINATION	ADULT	SENIOR	CHILD
DEC						
2nd	Fri		Lincoln Christmas Markets	£21.00	£20.00	£19.00
4th	Sun		Lincoln Christmas Markets	£21.00	£20.00	£19.00
4th	Sun		Taverham Garden Centre	£7.00	£6.50	£6.00
FEB						
5th	Sun		Tropicana (Holiday on Ice) Peterborough Gold Seats	£39.00	£39.00	£39.00
MAR						
8th	Thurs		Cambridge (for culture or great shopping)	£16.50	£15.50	£14.50
14th	Wed		Bury St Edmunds (for the Markets)	£15.50	£14.50	£13.50
APR						
5th	Thurs		Springfield's (shopping outlet and all things flowery) and Baytree Nursery	£14.50	£13.50	£12.50
11th	Wed		Bury St Edmunds (for the Markets)	£15.50	£14.50	£13.50
19th	Thurs		Chatham Docks	£34.50	£33.50	£32.50
19th	Sun	#	Duxford Air Museum	£32.50	£31.50	£30.50
MAY						
9th	Wed		Bury St Edmunds	£15.50	£14.50	£13.50
17th	Thurs		Kew Gardens (wonderful day out)	£33.50	£32.50	£31.50
24th	Thurs		York (whole day in this beautiful city)	£23.50	£22.50	£21.50
JUNE						
5th	Tues		National Arboretum (Memorial Gardens)	£21.50	£20.50	£19.50
14th	Thurs		Springfield's (Shopping outlet and all things flowery) and Baytree Nursery	£14.50	£13.50	£12.50
17th	Sun		Southend (the place of the mile long pier)	£19.50	£18.50	£17.50
24th	Sun		Derbyshire Day Tour (get a feel for this fantasitc area)	£21.50	£20.50	£19.50
tbc	Wed		Royal Norfolk Show	tba	tba	tba
21st	Thurs	#	Blenheim Palace	£39.50	£38.50	£37.50
JUL						
4th	Wed		Bury St Edmunds	£15.50	£14.50	£13.50
15th	Sun	#	Black Country Museum at Dudley			
19th	Thurs		Cambridge for shopping and culture	£15.50	£14.50	£13.50
tbc	Wed	#	Sandringham Flower Show	£22.50	£21.50	£20.50
AUG						
12th	Sun		Constable Country (Flatford Mill and Dedham)	£16.50	£15.50	£14.50
16th	Thurs		York Day Trip	£22.50	£21.50	£20.50
19th	Sun		Fritton Lake and Somerleyton Hall	£16.50	£15.50	£14.50
22nd	Wed		Skegness (A typical english seaside resort)	£15.00	£14.00	£13.00
27th	Mon	#	Woburn Safari Park (After a bus trip around the park there is lots to see and do)	£36.50	£35.50	£34.50
28th	Tues		Stamford	£16.50	£15.50	£14.50
SEP						
2nd	Sun		Springfields and Baytree nurseries	£14.50	£13.50	£12.50
9th	Sun		Clacton (All the fun at the seaside)	£16.50	£15.50	£14.50
12th	Wed		Bury St Edmunds	£15.50	£14.50	£13.50
16th	Sun		Southwold (sleepy suffolk at its best)	£15.50	£14.50	£13.50
18th	Tues	#	Kew Gardens (a wonderful day out)	£33.50	£32.50	£31.50
OCT						
7th	Sun		Cotswold Day Tour (Autum colours and spectacular scenery)	£26.50	£25.50	£24.50
NOV						
		#	Thursford Various Dates	tba	tba	tba
16th	Fri		London Shopping	£21.50	£20.50	£19.50
20th	Tues		Cambridge	£16.00	£15.00	£13.00
DEC						
2nd	Sun		Taverham Garden Centre	£7.00	£7.00	£7.00
tbc	Fri		Lincoln Christmas Markets	£22.00	£21.00	£20.00
tbc	Sun		Lincoln Christmas Markets	£22.00	£21.00	£20.00
5th	Wed		Bury St Edmunds at Christmas (Market day)	£15.50	£14.50	£13.50

Please see our website for more details of all these excursions including pictures and pick up points any further information please ring 0500 863700



GR		SEATING PLAN		GR	
1	2	3	4		
5	6	7	8		
9	10	11	12		
13	14	15	16		
17	18	19	20		
21	22	WC	WC		
23	24	SV	SV		
25	26	27	28		
29	30	31	32		
33	34	35	36		
37	38	39	40		
41	42	43	44		
45	46	47	48	49	

www.sanderscoaches.com
 0500 863700